

# Carillon Conference Management Pty Limited

ABN 89 011 035 108



**Office:** 14, Red Hill Centre, 152 Musgrave Rd, RED HILL Qld 4059  
**Mail:** PO Box 177, RED HILL Qld 4059, AUSTRALA  
**Tel:** 6+ 61 7 3368 2644 **Fax:** + 61 7 3369 3731  
**E-mail:** [ashley@ccm.com.au](mailto:ashley@ccm.com.au)

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16 July 2019

Ms Yvonne Hu  
Conference Interpreter Services

VIA EMAIL: [yhu@interpreterservices.com.au](mailto:yhu@interpreterservices.com.au)

Dear Yvonne

## 2019 Asia Pacific Cities Summit

Thank you for your substantial contribution to the exceptionally successful 2019 Asia Pacific Cities Summit (2019APCS) and Mayors Forum which was held in Brisbane last week.

2019APCS was a complex and demanding event attended by many important and discriminating delegates. Further, APCS is owned by the City of Brisbane and when it returns to the city once every four years the pressure is most definitely on to present a highly professional, polished event of international standing which must serve as a showcase for Brisbane.

Your company was selected to provide simultaneous interpretation services after a rigorous procurement process. Your proposal met with success because of your depth of experience and the fact that you would personally manage the on-site deployment of the technical and human resources necessary to interpret our keynote and plenary sessions, into Korean, Mandarin, Indonesian and in some cases English. These factors and a competitive cost structure made your company a compelling proposition.

It is very pleasing that you delivered on every commitment made in your proposal. Indeed you went above and beyond the scope of your appointment in several areas and the high standard of service made a very real contribution to the success of this important international Summit. I am particularly grateful for your sustained personal interest in the Summit and that you were our contact person before and during the event itself. This single point of contact made our task so much easier and it was always comforting to know that our interpretation needs were in your very experienced hands. Thanks also for taking care of all the associated technical arrangements and for managing the equipment supplier.

We are very thankful for your support and highly professional delivery of services.

Yours sincerely  
CARILLON CONFERENCE MANAGEMENT PTY LIMITED

ASHLEY C. GORDON  
Director

