Carillon Conference Management Pty Limited

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26 September 2022

Dr Yvonne Hu Director Conference Interpreter Services

VIA EMAIL

Dear Yvonne

Re: Asia Pacific Ministerial Conference on Disaster Risk Reduction

Following the successful conclusion of this major international conference I am pleased to write to you and thank you and your team for providing language and accessibility interpretation services of such exacting standards at the conference.

The Asia Pacific Ministerial Conference on Disaster Risk Reduction (APMCDRR) was presented by the United Nations Office of Disaster or Disaster Risk Reduction (UNDRR) and was hosted by the Department of Foreign Affairs and Trade (DFAT), Australian Government.

APMCDRR was the largest and most significant international conference held in Australian since 2019. It was attended by over 3500 delegates, of which 2500 attended in-person at the Brisbane Convention and Exhibition Centre. Official Ministerial delegations from 36 countries attended, as did12 Australian Ministers. By every measure, APMCDRR was a complex and important international event.

Please accept our sincere thanks for so efficiently organising and managing the interpretation of all major sessions into French and Mandarin as well as AUSLAN and ISL sign languages. This was a major undertaking, and we were pleased to have someone of your calibre in charge of language services at the conference.

We understand this was the very first conference in Australia to offer both AUSLAN and ISL and thank you for making this possible.

Yours sincerely

ASHLEY C. GORDON

Proprietor and Director, Client Relations

